Lifetime Workmanship Warranty

General Pavingstones, LLC warrants the workmanship of qualifying new hardscape installations performed by us against failure resulting from defects in our workmanship. This warranty applies to the work described in the applicable proposal or contract and remains in effect for as long as the original customer owns and resides at the property, subject to the transfer provisions below.

If a covered installation sinks, shifts, becomes loose, collapses, separates, or otherwise fails as a direct result of defective workmanship by General Pavingstones, LLC, we will provide the labor and materials reasonably necessary to correct the covered workmanship defect at no cost to the customer.

The workmanship warranty for low-voltage lighting installations is five (5) years from the date of substantial completion. Manufacturer warranties applicable to fixtures, transformers, lamps, controls, and other components are separate from our workmanship warranty.

Work involving wood, vinyl, poured concrete, mortar, asphalt, caulk, and sealers are excluded from the lifetime workmanship warranty and are not covered unless otherwise stated in writing.

Transfer of Lifetime Workmanship Warranty

The Lifetime Workmanship Warranty may be transferred to a subsequent owner of the property, provided that an on-site, face-to-face meeting and inspection is arranged with General Pavingstones, LLC.

The purpose of this meeting is to introduce the new property owner to General Pavingstones, LLC, review the work covered by the warranty, inspect its current condition, and discuss proper care and maintenance.

The warranty does not transfer automatically upon the sale or transfer of the property. Transfer becomes effective only after General Pavingstones, LLC has completed the on-site inspection and confirmed the warranty transfer in writing.

Any existing damage, alteration, lack of maintenance, modification, settlement, drainage issue, or other condition identified during the transfer inspection that is not the result of defective workmanship by General Pavingstones, LLC may be excluded from coverage or may be required to be corrected before the warranty is transferred.

Once the transfer has been approved in writing, the new property owner will receive the remaining applicable workmanship warranty subject to the same terms, conditions, exclusions, maintenance responsibilities, and limitations contained herein.

Conditions Outside Our Control

General Pavingstones, LLC is not responsible for damage, movement, deterioration, or failure caused by conditions beyond our control, including, but not limited to:

Normal wear and tear or improper maintenance. Improper maintenance of drainage systems, gutters, downspouts, surrounding grades, pools, or hot tubs; settlement caused by underground utilities or excavations installed or backfilled by others; abnormal frost or soil movement not resulting from our workmanship; loss or

deterioration of joint sand from weather, cleaning, maintenance, insects, or other outside causes; movement of adjacent structures or pavement; vandalism; vehicle or equipment damage; tree roots; weeds; insects; animals; flooding; severe weather; or other acts of God.

Walkways, patios, and pool decks are not designed or warranted for vehicular traffic. Vehicles, tractors, heavy equipment, and similar loads must remain off non-vehicular pavement and at least three (3) feet away from retaining walls and stairs.

Alterations and Repairs by Others

This warranty does not apply to affected portions of our work that have been disturbed, excavated, altered, repaired, modified, or added to by anyone other than General Pavingstones, LLC without our prior consent.

Drainage, Gravel, Grading, and Lawn Work

Drainage, gravel, grading, topsoil, and lawn restoration are considered one-time services. Changes caused by heavy rain, erosion, water runoff, altered drainage patterns, animals, vehicles, neighboring properties, landscaping changes, or other conditions occurring after completion are not covered. Ongoing watering, lawn establishment, cleaning, drainage maintenance, and general property maintenance are the responsibility of the owner.

Materials and Manufacturer Warranties

Material and manufacturing defects are not covered by the General Pavingstones, LLC workmanship warranty. Such defects are subject solely to the applicable manufacturer's or supplier's warranty, if any.

When applicable, General Pavingstones, LLC will provide the customer with available manufacturer warranty information for products incorporated into the project. Manufacturer warranties may contain their own terms, limitations, registration requirements, exclusions, and claim procedures.

Natural materials, including bluestone and other natural stone, inherently vary in color, texture, thickness, mineral content, surface characteristics, veining, and weathering. These natural characteristics are not considered workmanship defects. Any manufacturer or supplier warranty applicable to a particular natural stone product will govern material-related claims.

Warranty Service

If you believe there is a problem with our workmanship, please contact General Pavingstones, LLC so we can inspect the condition and determine whether it is covered by this warranty.

Where original materials are discontinued, unavailable, or have changed in color or appearance through age and weathering, exact matching of replacement materials cannot be guaranteed.

Our goal is simple: if something we installed fails because of our workmanship, we will stand behind our work.

Repair and Corrective Work

Repair work performed by General Pavingstones, LLC on pavement, retaining walls, stairs, or other improvements that were not originally constructed by us is not covered by the Lifetime Workmanship Warranty unless specifically stated otherwise in writing.

Repair work generally involves correcting or improving an existing condition without completely removing and reconstructing the installation from the underlying subgrade and base. Because the original base preparation, soil conditions, drainage, compaction, construction methods, materials, and prior settlement are outside our control, General Pavingstones, LLC cannot guarantee that future settlement, movement, shifting, cracking, separation, or other deterioration will not occur.

Our responsibility for repair work is limited to performing the agreed-upon repair in a professional manner based on the conditions accessible and observable at the time of the work. Continued movement or failure caused by existing or underlying conditions is not considered a defect in our workmanship.

Where a permanent reconstruction is desired, General Pavingstones, LLC may recommend complete removal and rebuilding of the affected area with new base preparation and installation. Unless such reconstruction is specifically included in the proposal, repair work should not be considered equivalent to a new installation and does not carry the Lifetime Workmanship Warranty.